



1. Introduction to PRPC
2. Introduction to User Portals
3. Introduction to Fields and Data Elements
4. Introduction to UI and Form Design
5. Introduction to Process Definition
6. Working with ClassGroup/WorkPool
7. Class Structure and RuleSets
8. Creating a Data Model
 - a. Create a Property Using the New Rule Dialog
 - b. Change the Appearance of a property
 - c. Create properties Using the Define property Wizard
 - d. Create Embedded properties
 - e. Create a Data Table
 - f. Set Initial Values a Model Rule
 - g. Check-in/Check-out Functionality
9. Process Definition
 - a. Create a Sub-flow
 - b. Create a Tabbed Screen Flow
 - c. Call a Sub-flow from a Starter Flow
10. Case Management (New in Pega 7)
 - a. Stage based case management
11. User Interface
 - a. Create a Section
 - b. Create a Section Containing Multiple Layouts
 - c. Adding a Section to a Flow Action
12. Advanced UI
 - a. Conditionally Display a Layout Using a When Rule
 - b. Conditionally Display Property Fields
 - c. Create a Dynamic Select Control
 - d. Repeat layout(Row/Tree/Grid)
 - e. Dynamic Layouts (New In Pega 7)
13. Decision Rules
14. In depth explanation on Activities and its methods.
 - a. Obj- Methods
 - b. RDB- Methods
 - c. Validation Methods
 - d. Property- Methods
 - e. Page- Methods
 - f. Flow- Methods
 - g. Commit/Rollback
 - h. Exit-Activity & Activity-End
 - i. Call & Branch
 - j. Other Methods



Advanced Concepts

15. Assigning the work
 - a. To Work List
 - b. To Work Basket
 - c. To Skill Based Work Basket
 - d. To Current Operator

16. Creating Work Group / Work basket
17. Validation
 - a. Types of validations
 - b. Difference between Rule-Edit-Validation and Rule-Obj-Validation
18. Declarative Rules
19. Data Pages (**New in Pega 7**)
20. Advanced Activities
 - a. Create an Activity with a precondition and a Transition
 - b. Create an Activity to Populate a Dynamic Select
 - c. Create an Activity to Write Data Table
21. SLA(Service Level Agreements)
 - a. Define an SLA
 - b. Assigning SLA to Assignment
 - c. Assigning SLA to Work-Object
 - d. Testing SLA
22. Integration Connectors
23. Connecting to External Data Base Using Connect-SQL
24. How to Use Dynamic SQL When Connecting to External DB
25. How to Send a Correspondence (E-mail)
 - a. Manual Correspondence
 - b. Automatic Correspondence
26. Correspondence Fragment
27. Configuring E-mail (Inbound/Outbound)
28. Configuring Web Services (SOAP).
29. Migration/Deployment (Import & Export)
30. Working with Agents
 - a. Advanced Agents
 - b. Slandered Agents
31. Debugging tools
 - a. ClipBoard
 - b. Tracer
32. Documenting the Application