

1. IT Industry & Business Analysis Role – A Practitioner’s Perspective

- As Per IT Industry Standards - Role of a Business Analyst
- Client Organization
- IT Company Organization
- Project Governance Structure
- SDLC Models
 - Waterfall
 - Agile Methodologies – Scrum

2. As Per IT Industry Standards – Global Certifications

- ECBA,CCBA,CBAP&CBATL

3. As Per IT Industry Standards – BABOK V3 Structure

- Business Analysis Core Concept Model
- Requirements Classification Schema
- Knowledge Areas
- Underlying Competencies
- Techniques

4. Strategy Analysis

- Analyze Current State
- Define Future State
- Assess Risks
- Define Change Strategy

5. Business Analysis Planning and Monitoring

- Plan Business Analysis Approach
- Plan Stakeholder Engagement
- Plan Business Analysis Governance
- Plan Business Analysis Information Management
- Identify Business Analysis Performance Improvements

6. Elicitation and Collaboration

- Prepare for Elicitation
- Conduct Elicitation
- Confirm Elicitation Results
- Communicate Business Analysis Information
- Manage Stakeholder Collaboration

7. Requirements Analysis and Design Definition

- Specify and Model Requirements
- Verify Requirements
- Validate Requirements
- Define Requirements Architecture
- Define Solution Options
- Analyze Potential Value and Recommend Solution

8. Requirements Life Cycle Management

- Trace Requirements
- Maintain Requirements
- Prioritize Requirements
- Assess Requirements Changes
- Approve Requirements

9. Solution Evaluation

- Measure Solution Performance
- Analyze Performance Measures
- Assess Solution Limitations
- Assess Enterprise Limitations
- Recommend Actions to Increase Solution Value

10. Underlying Competencies

- Analytical Thinking and Problem Solving
- Behavioral Characteristics
- Business Knowledge
- Communication Skills
- Interaction Skills
- Tools and Technology

11. Techniques

- Acceptance and Evaluation Criteria
- Benchmarking and Market Analysis
- Brainstorming
- Business Rules Analysis
- Data Dictionary
- Data Flow Diagrams
- Data Modelling
- Decision Analysis
- Document Analysis
- Estimation
- Focus Groups
- Functional Decomposition
- Glossary
- Interface Analysis
- Interviews
- Lessons Learned
- Metrics and Key Performance Indicators (KPIs)
- Non-Functional Requirements Analysis
- Observation
- Organizational Modelling
- Prioritization
- Process Analysis
- Process Modelling



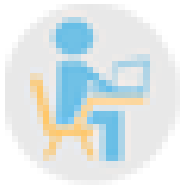
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Business Analyst

Course Content

- Prototyping
- Reviews
- Risk Analysis and Management
- Roles and Permissions Matrix
- Root Cause Analysis
- Scope Modelling
- Sequence Diagrams
- Stakeholder List, Map, or Personas
- Survey or Questionnaire
- SWOT Analysis
- Use Cases and Scenarios
- User Stories
- Vendor Assessment
- Workshops



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